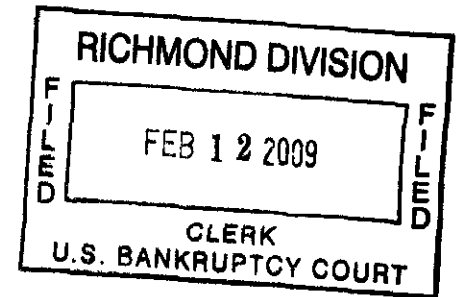


February 8, 2009

Mark A. Murdock
25590 Noble Dr.
Chesterfield, MI 48051
(586) 598-2880

Honorable Kevin R. Huennekens
U.S. Bankruptcy Court
Eastern District of Virginia
Richmond Division
701 East Broad Street, Suite 4000
Richmond, VA 23219



RE: Circuit City - Chapter 11 - Case No. 08-35653

Dear Honorable Huennekens:

I am filing a formal complaint against Circuit City for fraud and/or computer fraud. I purchased 15 items at Circuit City on 2-7-09. I was overcharged on three of the items. The items I was overcharged on are 2 Mosquito Helicopters and one Flying Bat.

The sale price of each helicopter were \$16.77 and the receipt reflects a charge of \$25.17. The overcharge difference is \$8.40 on each helicopter.

The sale price of the Flying Bat was \$8.37 and the receipt reflects a charge of \$16.77. The overcharge difference is \$8.40.

The receipt shows the helicopters item number is ITC 45071 and the Flying Bat item number is ITC 44026.

I went back to Circuit City today and spoke with Manager Sara Genovese. Ms. Genovese refused to do a price adjustment claiming that the computer does not reflect the sales price as marked. I disagree and would like to be reimbursed.

All three overcharges come to \$25.20. I would like to be reimbursed the \$25.20 plus the postage of .42 cents for having to make this complaint. Michigan consumer law requires a merchant to refund the overcharge plus an additional 50% of the overcharge up to \$10.00.

Enclosed is a copy of the receipt showing the overcharges. Thank you!

Sincerely yours,

Mark A. Murdock
Mark A. Murdock

Enclosure

CC: Robert B. Van Arsdale, Esq., U.S. Trustee
Kurtzman Carson Consultants LLC



Circuit City Stores, Inc.

Store 3606
14105 HALL RD
SHELBY TOWNSHIP, MI 48315-6142
(586) 247-0186

19:47:28 02/07/09

Sold to:
CIRCUIT CITY

Orig Date 02/07/09

CUSTOMER COPY

Ticket
360602631954

Salesperson		Register		Cashier
D. DALESSANDRO		05		334663
Item	Qty Model	Description	Tax	Amount
1 SL	1 LBD PEGKARPEANL	CANDY / FOOD	Y	1.43
2 SL	1 LBD PEGKARPEANL	CANDY / FOOD	Y	1.43
3 SL	1 ITC 45071	KID'S ELECTRONIC	Y	25.17
4 SL	1 ITC 45071	KID'S ELECTRONIC	Y	25.17
5 SL	1 ITC 44026	KID'S ELECTRONIC	Y	16.77
6 SL	1 MOC MPHTS200	A/V POWER	Y	14.98
7 SL	1 MOC MPHTS200	A/V POWER	Y	14.98
8 SL	1 UPC 043396030640	VAMP - DVD	Y	5.99
		VAMPIRES-JOHN CARPEN		
9 SL	1 UPC 025192022425	LEEB - DVD	Y	4.19
		DRAGON: THE BRUCE LE		
10 SL	1 UPC 024543543516	X-FI - DVD	Y	13.19
		X-FILES:I WANT TO BE		
11 SL	1 UPC 045496901301	WIIIM - GAMES	Y	29.99
		WII WII MUSIC		
12 SL	1 UPC 025192282324	BRUC - DVD	Y	5.99
		WIDESCREEN		
13 SL	1 UPC 085393353421	RETU - DVD	Y	5.99
		PART II		
14 SL	1 UPC 043396148388	CLIC - DVD	Y	5.99
		CLICK		
15 SL	1 UPC 014633158977	ROCK - GAMES	Y	23.98
		WII ROCK BAND		
Non-Taxable			\$	2.86
Total Taxable			\$	192.38
Sales Tax			\$	11.55
TOTAL PURCHASE			\$	206.79
MCG 00704B			\$	206.79
BALANCE			\$	0.00

For manufacturer contact information, please refer to your owner's manual or visit circuitcity.com

*****ALL SALES FINAL. NO RETURNS OR EXCHANGES.*****

Shop with us online at circuitcity.com.

Item

Mark Murdoch

Signature:

The cardholder agrees to the credit card amount shown hereon and agrees to perform the obligations set forth in the cardholders agreement with the issuer.

Type	Cardholder/Account#	App Cde	Txn	Amount
MCG	MURDOCK/MARK A	007048	Sale	\$ 206.79
*****0757				

Trans #: 360602631954
Merchant#: 090617771
Register#: 05 Cashier: 334663
Mds Desc: Consumer Electronics / Home Office

CUSTOMER COPY

Circuit City Stores, Inc.
Store 3606
14105 HALL RD
SHELBY TOWNSHIP, MI 48315-6142
(586) 247-0186
19:47:24 02/07/09

Thanks for making your purchase at Circuit City!
Void where prohibited.
See Circuit City stores for details.
No purchase necessary.

VK4 JST5 GR9M

We are anxious to hear about your shopping experience!
Get a chance to win one of five \$1,000 Circuit City gift cards by taking a few minutes to answer a short survey at:
www.circuitcity.com/survey
You will need the following customer code to enter on-line:

Queremos saber su opinion
Conteste nuestra encuesta por Internet

Get a chance to win one of five \$1,000 gift cards!
Take Circuit City's "Customer First" Survey

FOR IN-HOME INSTALLATION AND REPAIR
SERVICE OR CONSUMER REPLACEABLE
PARTS CALL: (888) 333-2333

ON ALL SALES ARE FINAL!!! NO RETURNS!!!!!!